

# How to make a claim on your Bupa policy



## Useful numbers

Bupa Claims Line **0800 678 1151** then press option 1  
 Bupa Anytime Health Line **0345 601 3216**, 24/7 health line for any health issues  
 Eduhealth head office **0345 226 9938** (we are open Monday to Friday 9am - 5pm)  
 Eduhealth email **enquiries@eduhealth.co.uk**

## Updating details

If you need to make contact/address detail changes to your policy you can do this by calling Eduhealth on **0345 226 9938**

## Bupa benefits

Bupa Rewards **<https://bupa-rewards.bupa.co.uk>**

## Other useful resources

Bupa Facilities Finder **<https://finder.bupa.co.uk/>**  
 Bupa Articles **<https://www.bupa.co.uk/health-information/a-to-z>**

## Here for vulnerable customers

Eduhealth recognise that when you experience changes with your physical or mental wellbeing this may affect your ability to handle stressful situations and make informed decisions. We are there to help so please don't suffer in silence, make us aware when you contact us so we can make a record of any additional support we can give you in your time of need. You will always be kept informed of what is happening on each step of your journey and ensure you fully understand any reported progress and outcomes.

Please do come to us direct if you have any further questions or are not quite clear about what you have been told. We will use our expertise and knowledge of the claims process and contacts to ensure your query is dealt with efficiently and effectively, taking away the stress for you.